

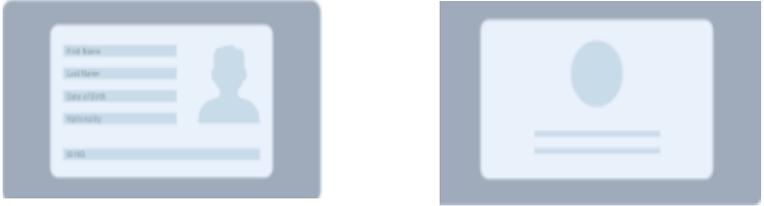


How to verify Epay personal account

What documents are required for verification?

1

Passport / ID card / Driver license

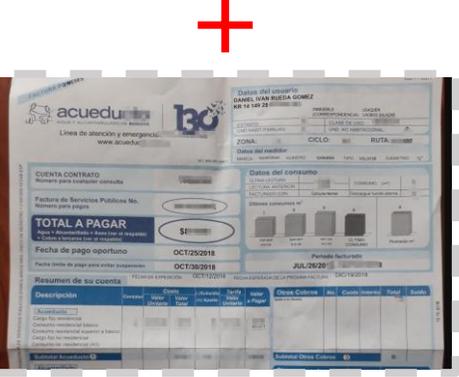



Hand-held ID document photo

2

Water bill / Electricity bill / Monthly credit card bill

*The address certificate must contain your full name and address info, and the name must be consistent With the ID document.



Login your Epay account

1 Login your Epay account

2 Move the mouse pointer to the portrait and click [Certificate Authority]

The screenshot shows the Epay dashboard interface. On the left is a dark blue sidebar with the Epay logo and navigation links: Home, Pay-Out, Epay Account, Transaction, and Developer Center. The main content area has a 'Home' header and a 'Shortcuts' section with a user profile icon, a status bar (Orders: All, Pending: 0, Completed: 0), and buttons for Pay-In, Pay-Out, and Transfer. A 'To Do List (0)' is also visible. A user profile menu is open in the top right, with 'Certificate Authority' highlighted in a red box. A red box around the 'Unauthenticated' status and a red '2' in a box are also present. A large grey arrow points downwards from the bottom of the dashboard.

2 Or click here to enter Authentication Center

Please prepare relevant materials in advance

- According to relevant financial regulatory requirements and to ensure the safety of your account, Epay needs to collect and verify the identity information of users. Epay promises to keep the identity information you provide strictly confidential. If necessary, Epay has the right to request the applicant to provide other relevant information.

3 Select Nationality&Authentication Type

Nationality/Country of Company Incorporation



Brazil

Personal authentication

- 1 Level

Basic identity information, ID card (front + back)

- 2 Level

Proof of address, hand-held identification documents

Company authentication

- Enterprise Certification

Enterprise registration information, registration certificate, actual beneficiary information

Back



Fill out the form and upload files

Nationality/Country of Company Incorporation:  Brazil

Personal Basic Information

* First Name
 0/40

* Last Name
 0/40

* Gender
 ▾

* ID Type
 ▾

* Date of birth

* ID Number (numbers and letters)

* Issue authority
 0/50

* Expiration date
 long-term effective The valid period of the certificate must be greater than 1 month



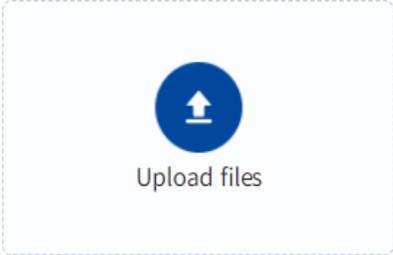
4 Fill in your details in all the fields provided and upload files

Fill out the form and upload files



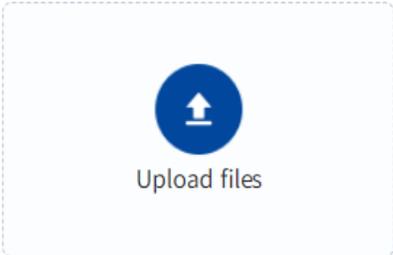
Personal Identification

* Front page of ID



Required

* Back page of ID



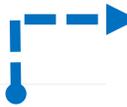
Required

Files Require : [Click to view the document failure case.](#)

- Validity must be more than one month.
- If the number of files is more than 2, please make them uploaded as a complete and clear pdf file.
- Please submit the legible front & back side of the ID document with full pages. On the submitted ID picture, personal information should be clearly readable and the edges of the ID document should be fully visible.
- Only JPG and PNG formats are supported, and each file does not exceed 16 MB.

Files Require :

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Example of Non-compliant Documents for Personal Verification

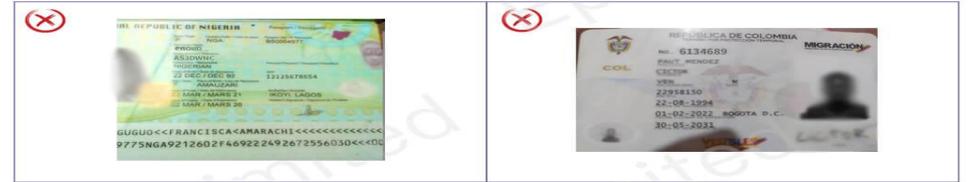
1. The validity of the document can't be recognized due to fuzzy and exposure
2. The document is missing some parts of the information
3. Non-identity documents such as residence permits

The following unqualified documents will cause the verification process to be longer or lead to account verification failure.



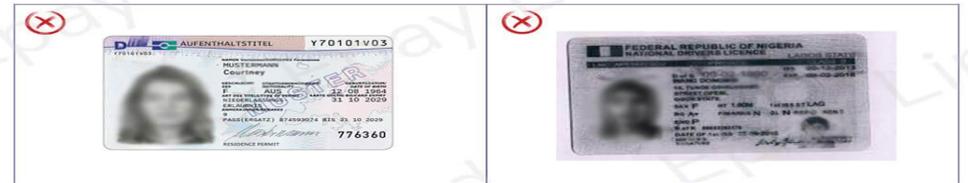
Paper receipts

Vague/blurred text



Incomplete documents

Non-identity type documents



Residence permit

Copy documents



Documents exposure

Non-English documents



Level 2

Personal Address Information

* Country of residence
Please select Country of residence

* City of residence
Please enter City of residence 0/50

* Address of residential
Please enter Address of residential 0/100

* ID Type (Address)
Please select ID Type (Address)

* Address Document

Upload files

- Files Require :
- Proof of address must be issued within three months.
 - Address proof must contain name and address information.
 - Please provide clear and complete proof of address, no alteration.
 - Please submit the address proof in English, or translate it in English.

Personal Identification

* Occupation
Please select Occupation

* Source of Funds (Personal)
Please select Source of Funds (Personal)

* Face+identity documents

Example

Upload files

Files Require :

- Supports JPG, PNG only, and does not exceed 16 MB.
- Please refer to the sample photo shooting, do not block or blur.

← Back Submit

Note

6 Click [Submit] if you have checked out your Info

The account authentication will normally be completed within 2 working days after your submission for approval.

Information can't be modified unless approval is rejected

EPAY, EASY PAY